Carla Vieira

Cybersecurity Professional

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SUMMARY

Award-winning Cybersecurity professional (DAMA Australia 2025) dedicated to empowering organizations with secure practices and strategic risk management. With a Master's in Cybersecurity and Digital Forensics in progress and a recent approval in the CISM exam, I specialize in governance, risk, and compliance (GRC), bridging security strategies with business objectives. As a CISM facilitator for the Tangible Uplift Program (TUP), I contribute to developing future security leaders while gaining insights into innovative cybersecurity approaches. Additionally, I serve as a volunteer at ABNT (Brazilian Association of Technical Standards), participating in the Cloud Computing and Distributed Platforms and Information Security, Cybersecurity, and Privacy Protection technical committees in Brazil. Through this work, I help shape national security standards and align them with international best practices.

Passionate about fostering cyber-aware cultures and building practical, business-aligned security solutions, I thrive in collaborative environments that drive security resilience and innovation. Fiercely passionate about continuous learning.

EDUCATION

Masters of Cybersecurity and Digital Forensics. University of the Sunshine Coast. JULY 2024 - PRESENT

Graduate Diploma in Cybersecurity. University of the Sunshine Coast. FEBRUARY 2024

Advanced Diploma in Leadership and Management. Australia Institute of Education. DECEMBER 2017

Bachelor of Physics. University of Brasilia. DECEMBER 2008

CERTIFICATIONS

CISM (ISACA Certified Information Security Manager) - Passed the exam.

MS-900 (Microsoft Security, Compliance and Identity Fundamentals).

CC (ISC2 Certified in Cybersecurity).

IT Specialist - Python.

Netskope SASE Accreditation.

Google Career Certificate in Cybersecurity.

Salesforce Sales Operations Certificate.

AWS Educate Getting Started with Cloud Ops.

Cisco Cyber Threat Management.

Cisco Network Defense.

Cisco Python Essentials 1.

Cisco Endpoint Security.

Cisco Networking Devices and Initial Configuration.

PROFESSIONAL & VOLUNTARY EXPERIENCE

Tangible Uplift Program (TUP), Australia — *CISM Domain Facilitator*

MARCH 2025 - PRESENT

Brazilian Association of Technical Standards (ABNT), Brazil — *National Committee Member*

MARCH 2025 - PRESENT

- Participated in the “Cloud Computing and Distributed Platforms” and “Information Security, Cybersecurity, and Privacy Protection” technical committees.

Coles Liquor, Liquorland Surfers Paradise — *Store Manager*

SEPTEMBER 2020 - APRIL 2021

- Ensured adherence to operational standards, demonstrated strong attention to detail and risk management in high-pressure environments.
- Met company KPIs
- Led the area (22 store managers) as an ambassador for Second Bite. Our fundraising target had to be increased twice - incredible result!

Coles Liquor, Liquorland Pacific Fair — *Assistant Store Manager*

AUGUST 2019 - SEPTEMBER 2020

- Led a team in a very busy/high pressure environment; KPIs met.
- Ability to prioritize jobs according to company guidelines.
- Once again, a promotion was offered in a year.

Coles Liquor, FCLM Southport — *Sales Assistant*

JUNE 2018 - AUGUST 2019

- Met upselling targets;
- A promotion was offered up in a year of casual employment.

Orchid Vegetarian Cafe, Surfers Paradise — *Cafe Manager*

SEPTEMBER 2017 - APRIL 2018

- Developed a business plan and ensured a culture of customer service excellence was implemented and maintained;
- Leveraged online service platforms by creating 5 online restaurants tailored to niche customer needs.

Jacks Kebabs, Gold Coast Region — *Multi-Store Manager*

APRIL 2009 - AUGUST 2017

SurfCity Church, Surfers Paradise — *Volunteer Pastoral Care Assistant* APRIL 2009 - DECEMBER 2015

SKILLS

Programming languages: Python and SQL;

Linux line-command;

Strong security mindset;

Knowledge of industry standard frameworks and controls: NIST CSF, Cia triad, Mitre Att&ck;

Use of SIEM Tools and packet sniffers;

Ability to effectively communicate security concepts in oral and written form;

Strategic leadership: critical thinking, problem solving and focus on the broader purpose of the system;

Ability to work collaboratively;

Risk Management;

Forensic Toolkit (FTK);

Autopsy (The Sleuth Kit);

Qualys Vulnerability Management;

Tenable Nessus.

LANGUAGES

English and Portuguese.